
POLICY AND PROCEDURE

UNIVERSITY OF NORTH CAROLINA HOSPITALS GRADUATE MEDICAL EDUCATION POLICY ON RESIDENTS ADDRESSING CONCERNS IN A CONFIDENTIAL AND PROTECTED MANNER

It is incumbent that each and every resident understands that there are many avenues by which the Housestaff can address concerns in a confidential and protected manner without fear of retaliation.

- 1) The Administrator of the Office of Graduate Medical Education and the Head of the Office of Graduate Medical Education are readily available to hear such concerns in a private and confidential environment.
- 2) UNC Hospitals has available a Compliance Office. The telephone number is 800-362-2921. After a through investigation the Compliance Office may contact the Head of the Office of Graduate Medical Education.
- 3) The Human Resources department has an Employee Relations division that handles problems for UNC Hospitals employees in a private and confidential manner.
- 4) UNC Hospitals Housestaff Council meets quarterly, and confidential problems can be addressed with the officers present at the meeting and the administrative staff of the Office of Graduate Medical Education at UNC Hospitals. The Housestaff Council has elected officers, and e-mails and telephone numbers are distributed to all the Housestaff. The officers can be contacted at anytime in regard to areas that need to be discussed.
- 5) The North Carolina Physicians Health Program can be reached at 870-4380 directly or the Office of Graduate Medical Education can make an appointment.

UNC Hospitals Housestaff over the years has utilized all of these resources in a safe, confidential, and effective manner. All inquiries are made in a confidential manner with autonomy, confidentiality, privacy and safety of the individual being paramount.

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